

**1****DISPUTE ARBITRATION REQUEST FOR ADDITIONAL INFORMATION****2**

Arbitration has been initiated by the Issuer. Please provide any additional supporting documentation that you have.

3

Issue Date: 07/06/2007

4

DISCOVER NETWORK
NETWORK DISPUTES
PO BOX 3011
NEW ALBANY, OH 43054-3011
(866)213-7072 FAX (614)283-4774

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Test Merchant
123 Main St
City, ST 00000

Respond to the above address

6

CASE NUMBER: 0000000000

TRANSACTION INFORMATION:**7**

Card Account Number: 6011 1234 1234 0000

Cardholder Name: TEST CARDHOLDER

8

Phone No.: (000) 000-0000

Cardholder Address:

City:

State:

Zip Code:

9

Merchant Number: 6011 0000 0000 000

10

Merchant Name: Test Merchant

11

Tran Date: 06/04/2004

12

Post Date: 06/06/2004

13

Transaction ID: 0000000000001234

14

Post Amount: \$100.00

15

Correct Amount: \$0.00

16

Dispute Amount: \$100.00

17

Reference Number: R0000123412341234123400

18

Network Reference Identifier: 123456789012345

19

Additional Transaction Information:

DISPUTE ARBITRATION REQUEST FOR ADDITIONAL INFORMATION REASON:**20**

Invalid CNP Sale – REASON CODE: UA32

Dispute Arbitration Request For Additional Information Explanation:

Issuer has requested Dispute Arbitration.

Merchant Action:

You may respond with additional documentation supporting the Card Transaction or reply that you accept financial responsibility for the Card Transaction within 45 days of the issue date of this notice.

Comments:**DISCOVER NETWORK OFFICE USE ONLY**

Requestor: CMONTAG
Initiating Center: NA

Manager: RMORG06
Delivery: MAC

Source: CMS
Handling Center: NA

DISPUTE ARBITRATION REQUEST FOR ADDITIONAL INFORMATION EXPLANATION

In Dispute Arbitration, the Discover Network Dispute Department reviews all of the new and previously submitted evidence provided by the parties relating to the dispute. Upon approving a request for Dispute Arbitration from an issuer, Discover Network will send a Dispute Arbitration Request for Additional Information to you. You will have 45 calendar days to acknowledge the Dispute arbitration and provide any new supporting documentation relating to the underlying card transaction to Discover Network.

The parts of the **Dispute Arbitration Request For Additional Information Request** are:

1	Dispute Type	The type of dispute that was issued.
2	Message Area	This area will indicate a message.
3	Issue Date	Date the dispute was issued.
4	Return Address	The address to which the merchant should direct all related correspondence.
5	Merchant Name and Address	The name and address of the merchant receiving the notification.
6	Case Number	Discover Network assigned.
7	Card Account Number	The Discover Network Card Account number related to the notification.
8	Cardholder Information	This area indicates the cardholder's name, phone number and address.
9	Merchant Number	The Discover Network Merchant number related to the notification.
10	Merchant Name	The merchant description from the cardholder's statement.
11	Tran Date	The sale date of the transaction.
12	Post Date	The date the transaction posted to the cardholder's account.

13	Transaction ID	A transaction identifier assigned by the merchant for this transaction.
14	Post Amount	The amount of the transaction posted to the cardholder's account.
15	Correct Amount	The correct amount, per the disputing cardholder of the transaction.
16	Dispute Amount	The amount of the transaction disputed.
17	Reference Number	Discover Network assigned.
18	Network Reference Identifier	Discover Network assigned.
19	Additional Transaction Information	Discover Network assigned.
20	Dispute Arbitration Reason Code Section	This section indicates the dispute arbitration reason code, explanation of the arbitration and the information for the merchant.